

## Privacyverklaring solareur.nl

Laatste update: 01 oktober 2025

### 1. Identity and Contact

Company:	Solar Eur B.V.
Chamber of Commerce	96387750
Address:	Tauber 52, 2491 DA, Den Haag
Email:	info@solareur.nl
Data Protection Officer:	Mr. M. al Obaidi

### 2. What personal data do we process?

We process, among other things: name, contact details, email address, customer number, IP address, communication through our website, and any data about participation in promotions or surveys.

### 3. Purpose and legal basis for processing

We process this data:

- To correctly handle your question or order
- For communication about services and updates
- For marketing (if consent has been given)
- To comply with legal (tax) obligations
- To improve our website and services

Legal basis: performance of an agreement, legitimate interest, legal obligation, or explicit consent.

### 4. Recipients and Data Sharing

We only share your data with third parties if this is necessary for service provision (such as a hosting provider, shipping company, payment provider) and only under strict agreements. Sometimes personal data is shared with tools outside the EU, only if sufficient safeguards (such as standard contractual clauses or an adequacy decision) are in place.

### 5. Retention Period

We do not retain data longer than necessary::

- Administration: max. 7 years (legal obligation)
- Marketing: until consent is withdrawn
- Other: in accordance with the retention policy, reviewed annually and, where possible, deleted anonymously.



## 6. Your Rights

You have the right to access, rectify, erase, port data, restrict processing, and object. Requests can be submitted via the address above. You can withdraw consent at any time.

## 7. Security

We take appropriate measures to prevent misuse, loss, or unauthorized access to personal data, such as encryption software, firewalls, and restricted access based on functions.

## 8. Use of Connected Products/Data Protection Act

If you use SolarEur connected products or services, you have the right to easy access to your usage data, the right to share your data with third parties, and a clear explanation of all relevant data flows in accordance with the European Data Protection Act.

## 9. Changes

If there are any changes to this statement, we will communicate them via our website. You can always view our privacy statement at [solareur.nl/privacy](https://solareur.nl/privacy).